

We are now **Live** with eStatements!

Peoples State Bank of Velva is now able to provide your eStatements electronically with our safe and secure eStatement service. Your eStatement is loaded into your online banking account on your statement date. Once the eStatement is available we'll send you an email notifying it's ready to be viewed and downloaded.

Enrollment for this feature is easy;

1. Log into to internet banking www.psbvelva.com
2. Choose the eStatement tab, follow the prompts and save changes.
 - a. You will receive an email as to which accounts you agreed to be enrolled in eStatements.



(NOTE: ENROLLMENT THROUGH THE MOBILE APP IS NOT AVAILABLE)

Frequently Asked Questions;

1. Is there a charge for receiving eStatements?

No. There is no charge for our eStatement service.

2. Is my eStatement account information protected from others viewing it?

Yes. Your information is protected with the latest security features.

3. How do I view my monthly eStatement?

Your eStatement can be assessed through online banking at www.psbvelva.com. Go to the eStatements tab once logged in.

4. What if I no longer want to receive my statement electronically? How do I stop receiving eStatements?

You can switch back to the paper version of your statements at any time. Contact Peoples State Bank representative at 866-286-1080 to ask to change your statements back to paper.

5. How long will the statement remain online?

Your statements will remain online for 18 months beginning with the first eStatements when you enrolled in the program.